



Top 3 areas of enquiry in 2020:



AFF website unique views up 8% from 2019
Instagram followers up 21% from 2019
Facebook followers up 14% from 2019

Top 3 most popular AFF Facebook posts:

1. FAM Big Survey launch post
2. FAM Live Q&A
3. Childcare Survey launch post

Key priorities for 2021:

- **F&C:** creation of an overseas section for the unit guide
- **Housing:** ensure new maintenance contract fit for purpose
- **Education & Childcare:** monitor the Wraparound Childcare pilot
- **Money & Allowances:** clarity on allowances for families in long-term relationships
- **Employment & Training:** access to student funding across the devolved administrations
- **Health & Additional Needs:** identify issues with access to healthcare due to mobility

