

## **COVID-19 VACCINATION CERTIFICATION FOR PATIENTS REGISTERED AT DPHC MEDICAL CENTRES**

### **Background**

1. Demonstrating your COVID-19 vaccination status allows you to show others that you've had a full course of the COVID-19 vaccine when travelling abroad to some countries or territories. A full course is currently 2 doses of any approved vaccine.
2. From 17 May 2021, you may be able to show your COVID-19 vaccination status as proof of your status when travelling abroad. There are not many countries that currently accept proof of vaccination. So for the time being most people will still need to follow other rules when travelling abroad – like getting a negative pre-departure test.
3. You can only receive your COVID-19 certificate once you have received 2 COVID-19 vaccines (Astra Zeneca, Pfizer, Moderna vaccine).
4. Please only request a certificate if you are fully vaccinated and are planning to travel in the next 4 weeks to a country that requires evidence of COVID-19 vaccination.
5. If you received both your vaccinations within the NHS, your data should already be held on the NHS database.
6. If you received both your vaccinations within DPHC Medical Centres (UK and overseas), we are working with the Department of Health and Social Care and NHS Digital to arrange secure flow of our vaccination data into the NHS database. This will enable you to demonstrate your vaccination status in the same way as people vaccinated by the National Vaccination programme. We will let you know as soon as this is completed.

### **How To Obtain your COVID -19 Vaccination Certificate**

#### **Via the 119 Phone Line**

7. Five days following your second COVID-19 vaccination, you can phone NHS 119 to request a COVID-19 certificate.
8. This will be posted to your registered DPHC Medical Centre address. You will be asked to give a postcode when you call 119 and you should give your DPHC Medical Centres postcode. This can be found on My Healthcare Hub via [Defence Gateway](#).
9. The certificate may take up to 7 days to reach the Medical Centre.

#### **Via NHS.UK Website**

10. Defence personnel can register on NHS.UK to obtain a COVID-19 vaccination certificate. Use this [link](#) to access the site. You will need to use a personal device with camera access. Do not use a MODNET computer.
11. You will need to set up an NHS log in to access your certificate.
12. If you are asked for a postcode, you must use the postcode of your DPHC Medical Centre. Addresses and postcodes for DPHC Medical Centres can be found on My Healthcare Hub.

13. You will need to know your NHS number. NHS numbers can be found on My Navy App, My RAF App and Jive Response App for the Army via Defence Gateway.
14. You may be required to validate your account with a form of ID such as passport or driving licence.
15. The COVID-19 vaccination certificate has a 4 week expiry date. You can refresh the certificate as required.
16. If required, there is an option to print your certificate from your device.

#### **Personnel currently stationed overseas**

17. Personnel currently overseas will be included in the plan for defence to be included in the transfer of data to the NHS. There may be some delay at present.

#### **Personnel in Northern Ireland, Wales and Scotland who have received from the NHS**

18. The COVID-19 vaccination status service will initially be available only in England. The government is working closely with the Devolved Administrations and Defence to ensure that a fully interoperable UK-wide approach is developed.
19. A link to the Government website with information on COVID-19 certification can be found [here](#).
20. If you have any COVID-19 related questions please contact the Defence COVID-19 Vaccination helpdesk via a MS forms [Defence COVID Vaccination Helpdesk Enquiry Form-V2-20210426](#)

# Guide to using NHS.UK to access COVID-19 Vaccination Certificate

## 1. Set up a NHS Log in.

### On the NHS website

You can view and download your COVID-19 vaccination status online.

You need an [NHS login](#) to do this. You will be asked to create an NHS login if you do not have one already.

NHS login registrations may take longer than usual when there are high numbers of requests. You will need to register at least 2 weeks before your departure date.

## 2. Select 'Get your Covid vaccination certificate'

This is not the NHS COVID-19 app.

### On the NHS website

You can view and download your COVID-19 vaccination status online.

You need an [NHS login](#) to do this. You will be asked to create an NHS login if you do not have one already.

NHS login registrations may take longer than usual when there are high numbers of requests. You will need to register at least 2 weeks before your departure date.

[Get your COVID-19 vaccination status](#)

### By calling 119 for a letter

You can call 119 and ask for a letter with your COVID-19 vaccination status to be posted to you.

This must be at least 5 days after you complete your course of the vaccine. The letter will take up to 7 working days to reach you.

### Do not contact your GP

Do not contact your GP surgery about your COVID-19 vaccination status. GPs cannot provide letters showing your

## 3. Use your NHS Log in

**NHS** NHS login

### Enter your email address

Email address

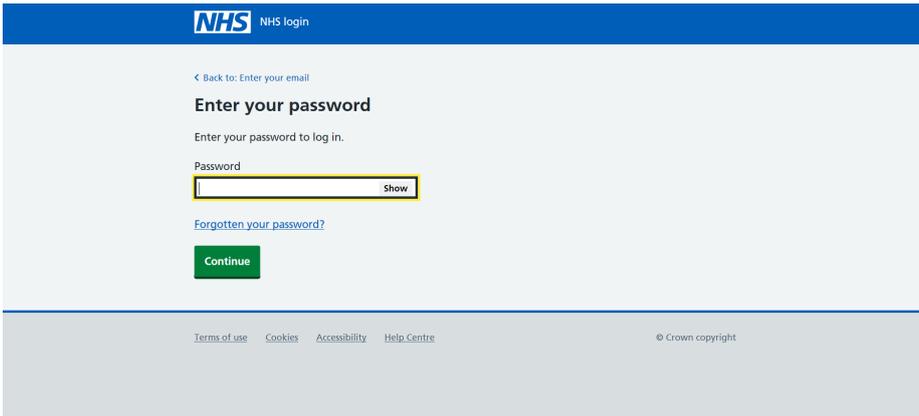
Continue

### What is NHS login?

You can use your NHS login to access health websites and apps that have the NHS login button. If you do not have an NHS login, enter your email address to set one up.

### Coronavirus (COVID-19)

For health information and advice, read [NHS guidance about](#)



#### 4. You may have to validate your account using a camera



5. Once you have completed ID checks you should receive e-mail confirmation that this has been processed. You can now proceed with the final steps of obtaining your COVID vaccine certification. Be advised that ID check confirmation can take some time for the NHS to complete.

6. You can now access your COVID-19 vaccination status and certificate.

